



## nuCamp LIMITED WARRANTY

### WARRANTY COVERAGE

nuCamp warrants that it will repair or replace defects in material or workmanship of a new nuCamp camper purchased from an authorized nuCamp dealer in the United States or Canada for a period of one year from the date the trailer is first delivered to the original retail purchaser. In order to obtain coverage under this Limited Warranty, you must notify an authorized nuCamp dealership or nuCamp of the warrantable defect no later than ten (10) days following expiration of this Limited Warranty. nuCamp's obligation to repair or replace defective materials or workmanship is the sole obligation of nuCamp under this Limited Warranty. nuCamp reserves the right to use new or remanufactured parts of similar quality to complete any warranty work.

### LIMITATION OF IMPLIED WARRANTIES

IMPLIED WARRANTIES ARISING UNDER APPLICABLE LAW, IF ANY, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED IN DURATION TO THE TERM OF THIS LIMITED WARRANTY. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE HEREBY DISCLAIMED BY NUCAMP. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

### DISCLAIMER OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

nuCamp hereby disclaims any and all incidental and consequential damages arising out of or relating to the trailer, including expenses such as transportation to and from vehicle dealerships and nuCamp repair facilities, loss of time, loss of pay, loss of use, inconvenience, commercial loss (including lost profits), towing charges, bus fares, vehicle rental, service call charges, gasoline expenses, incidental charges such as telephone calls and facsimile transmissions, and expenses for lodging. This disclaimer is independent of any failure of the essential purpose of any warranties provided with a trailer and shall survive any determination that a warranty failed of its essential purpose. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### REPAIR REMEDY

If within the one (1) year Limited Warranty period a defect in material or workmanship is found to exist that is not excluded from coverage, nuCamp's sole and exclusive obligation shall be to repair the defect. Please note that any performance of repairs after the coverage period expires or any performance of repairs to those portions of your RV excluded from coverage shall be considered "goodwill" repairs, which shall not alter the express terms of this Limited Warranty.

### WARRANTY CLAIM PROCEDURE

Upon discovery of a defect, please contact your dealer within five business days or visit the warranty section of the nuCamp website ([nucamprv.com](http://nucamprv.com)). Please be prepared to provide the VIN number of the trailer along with your name and best mode of contact (along with hours, if necessary).

### OBTAINING WARRANTY SERVICE

If you have not registered your warranty, you will be asked to provide your bill of sale, so that the purchase date can be verified. In order to obtain warranty service under this Limited Warranty, the owner must do all of the following:

1. Owner and dealer representative must complete and return the Customer Performance Checkout within 10 days from delivery of the trailer;
2. Notify nuCamp or one of its authorized, independent dealers, of any claimed defect within the warranty period or 10 days thereafter;
3. Provide notification of a defect within 10 days of discovery of that defect;
4. Promptly return the trailer to an authorized nuCamp dealer or nuCamp for repairs.

If you believe a defect covered by this Limited Warranty still exists after an attempted repair by an authorized nuCamp dealer, you must contact nuCamp specifying:

1. The complete serial number of the trailer;
2. The date of original purchase and the date of original delivery;
3. The name of the selling dealer;
4. The nature of the problem and the steps or service which have been performed.

## OBTAINING WARRANTY SERVICE (Continued)

nuCamp may direct you to an authorized nuCamp dealer or may request that you bring your trailer to the nuCamp factory in Sugarcreek, Ohio for repairs.

nuCamp does not control the scheduling of repairs at its authorized nuCamp dealers, and repairs at the nuCamp factory may not be immediately available. Therefore, you may encounter delays in scheduling repairs and/or completion of repairs. All costs associated with transporting the trailer for any warranty service shall be the sole responsibility of the owner

## WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

This Limited Warranty does not provide coverage for any of the following:

1. Use of the trailer other than for temporary recreation purposes, including but not limited to use of the trailer for residential, disaster relief, commercial, or rental purposes.
2. Tires, batteries, stereo, television, range/stove, furnace, refrigerator, A/C, toilet, water heater, microwave, generator, and other materials, parts and components warranted by persons or entities other than nuCamp. Please refer to the warranties of component manufacturers for terms and conditions of coverage.
3. Normal deterioration due to wear or exposure, including but not limited to rust, corrosion, oxidation, and cosmetic blemishes;
4. Normal maintenance and service items, including but not limited to light bulbs, fuses, lubricants, sealants and seals, door adjustments, and awning tension;
5. After-market equipment or accessories installed on the trailer after completion of manufacture by nuCamp, or any defects or damage caused by such items;
6. Trailers not purchased through an authorized dealer of nuCamp trailers, and trailers purchased directly or indirectly through auction, salvage, repossession, or other non-customary sale means;
7. Defects or damage caused by, in whole or in part, or in any way related to:
  - a. Accidents, misuse (including off-road use), or negligence.
  - b. Failure to comply with the instructions set forth in any owner's manual provided with the trailer.
  - c. Acts of God or other environmental conditions, such as lightning, hail, salt, or other chemicals in the atmosphere.
  - d. De-icing agents or other chemicals applied to the trailer.
  - e. Failure to properly maintain or service the trailer, including but not limited to the maintenance of lubricants, sealants, and seals.
  - f. Condensation and the results of condensation including water damage and the growth of mold or mildew. Mold and mildew are natural growths given certain environmental conditions and are not covered by the terms of this Limited Warranty.
  - g. The addition of weight to the trailer that causes the trailer's total weight to exceed applicable trailer weight ratings, or addition of weight causing improper distribution of the weight of the trailer.
  - h. Selection, use, and operation of any hitch assembly.
  - i. Failure to seek and obtain repairs in a timely manner.
  - j. Failure to use reasonable efforts to mitigate damage caused by defects.
  - k. Failure to properly ventilate the trailer.
  - l. Improper electric power supply or improper vehicle hookup to other facilities.

## EXCLUDED FROM COVERAGE

- Equipment or parts with separate, stand-alone warranties (axles, fans, tires, converters and any appliances).
  - *Arterra (WFCO Converters): 574-294-8997 or warranty@artisproducts.com*
  - *Dometic Products: 1-800-544-4881 or visit [www.edometric.com](http://www.edometric.com)*
  - *Dexter Axle: 574-295-7888 or visit [www.dexteraxle.com/warrantyclaim](http://www.dexteraxle.com/warrantyclaim)*
  - *Indel Webasto – Fridge: 1-800-422-9711 or [sergio.rosen@iwmarine.com](mailto:sergio.rosen@iwmarine.com)*
  - *Battle Born Batteries: 1-855-292-2831 or [info@battlebornbatteries.com](mailto:info@battlebornbatteries.com)*
  - *Truma/Alde: 1-855-558-7862 or visit [www.truma.net](http://www.truma.net)*
  - *ASA Electronics: 877-305-0445 for immediate Customer Service Support or 877-845-8750 for technical assistance.*
- Misuse, abuse, collision, improper repairs, overloading, neglect or lack of maintenance which results in damage.
- Alteration or installation of equipment that results in damage. This includes, but is not limited to electrical, gas, plumbing or structural issues.
- Normal wear, fading or deterioration of fabrics, flooring, graphics or metal components including weathering, discoloration, surface corrosion of unpainted surfaces or minor blemishes due to normal use.
- Any product used outside of the intended scope of its customary purpose.
- Any unregistered product not normally used in the US or Canada.
- Any product used as a rental unit.
- Any promises made by any person beyond what is stated in this document.
- Condensation on any window or other parts or any results of condensation.

nuCamp shall not be liable for incidental or consequential damages, such as expenses for transportation, lodging, damage to personal property, loss of personal property, loss of use of your product, inconvenience or loss of income. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitation may not apply specifically to you.

## DEALER REPRESENTATIONS EXCLUDED

The entire Limited Warranty provided by nuCamp is set forth herein. nuCamp will not be responsible for any additional representations or warranties made by any person or entity other than nuCamp, and nuCamp's obligations are solely as set forth in the terms and conditions of this Limited Warranty

## STATUTE OF LIMITATION

No action may be brought against nuCamp for breach of this Limited Warranty, any applicable implied warranty, or for any other claim arising out of or relating to a nuCamp trailer, more than thirty (30) days after: (1) expiration of the one year (12) month Limited Warranty period; or (2) expiration of the ten (10) day notice period that follows expiration of the Limited Warranty period, if such notice is given.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

## CHANGES IN DESIGN

nuCamp reserves the right to make changes in design or parts and improvements upon its products from time-to-time, without imposing upon itself any obligation to install additional features in your trailer.

## LEGAL PROCEDURES

In addition to the provisions of this warranty, the retail purchaser has available the legal remedies provided by the Magnuson-Moss Warranty Act and any applicable State statutes. Implied warranties, including any warranty of merchantability or fitness of a product for a particular purpose, are limited in duration to the term of this written warranty. Some states do not allow limitation on how long such a warranty lasts, so the above limitation may not apply. You may have rights, outside of what this warranty states, which is on a state-by-state basis.



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